

# Challenging Workplace Behaviours

## Professional Development Series

### ► COURSE OVERVIEW

**Transform your workplace into a harmonious and productive environment by eliminating challenging behaviours.**

Our online course equips Managers and Leaders with the tools and strategies needed to nurture a positive workplace culture, reduce conflicts, and enhance overall employee satisfaction and performance.

Key Takeaways:

1. Learn how to create and implement clear, fair, and consistent workplace policies. Understand the importance of setting expectations, defining acceptable behaviours, and establishing consequences for misconduct to maintain a respectful work environment.
2. Discover techniques for proactive conflict resolution and mediation. Gain skills to address issues before they escalate, promote open communication, and foster a culture of mutual respect and understanding among employees.
3. Explore a variety of activities and training programs designed to build a cohesive team. Learn how to conduct team-building exercises, workshops, and regular training sessions that encourage positive interactions and reinforce company values.

Creating a workplace free from challenging behaviours is conducive to success. Enrol today and take the first step towards developing a positive and productive work environment.

Delivery Mode:	Online
Course Time:	1.0 hour
Assessment:	Yes, online quiz
Issuance:	'Certificate of Completion'
Packages:	Bronze, Silver, Gold or Platinum
Customisation:	Available upon request. Fees apply



### PRICING

**\$85.00**  
(+GST)



Transform your workplace into a harmonious and productive environment by eliminating challenging behaviours

Our online course equips Managers and Leaders with the tools and strategies needed to nurture a positive workplace culture, reduce conflicts, and enhance overall employee satisfaction and performance.

**Key Takeaways:**

1. Learn how to create and implement clear, fair, and consistent workplace policies. Understand the importance of setting expectations, defining acceptable behaviours, and establishing consequences for misconduct to maintain a respectful work environment.
2. Discover techniques for proactive conflict resolution and mediation. Gain skills to address issues before they escalate, promote open communication, and foster a culture of mutual respect and understanding among employees.
3. Explore a variety of activities and training programs designed to build a cohesive team. Learn how to conduct team-building exercises, workshops, and regular training sessions that encourage positive interactions and reinforce company values.

Creating a workplace free from challenging behaviours is conducive to success.

Enrol today and take the first step towards developing a positive and productive work environment.