Problem Solving Fundamentals

Professional Development Series

▶ COURSE OVERVIEW

Mastering problem-solving is essential for navigating the complex challenges of today's professional environment.
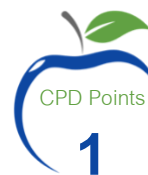
Our online course delves into the fundamentals of problem-solving, focusing on honing your skills to tackle challenges effectively. Explore topics such as divergent and convergent thinking, the use of heuristics, re-framing problems for creative solutions, and applying design thinking for a human-centered approach to solving complicated issues.

Key Takeaways:

1. Understand the principles of divergent and convergent thinking. Learn how to generate a wide range of ideas and narrow them down to the most effective solutions, balancing creativity and practicality in your problem-solving approach.
2. Discover the benefits and risks of using heuristics—mental shortcuts that can simplify decision-making. Learn how to apply heuristics effectively while being mindful of potential biases and pitfalls.
3. Understand how to use design thinking to take a human-centered approach, focusing on empathy and user needs to solve complex problems creatively and effectively.

Sharpen your problem-solving skills and become more adept at overcoming challenges in your professional life. Enrol today and start your journey towards becoming a proficient problem-solver.

Delivery Mode:	Online
Course Time:	1.0 hour
Assessment:	Yes, online quiz
Issuance:	'Certificate of Completion'
Packages:	Bronze, Silver, Gold or Platinum
Customisation:	Available upon request. Fees apply

CPD Points
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$65.00
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